

media statement

媒体声明

Temporary Suspension of Offerings at Resorts World Sentosa

新加坡圣淘沙名胜世界将暂时关闭园内相关服务

SINGAPORE, 4 April 2020 – The Multi-Ministry Taskforce has announced a set of elevated safe distancing measures to pre-empt the trend of increasing local transmission of COVID-19. Aside from those providing essential services, most businesses are required to cease operations from 7 April 2020 until 4 May 2020.

新加坡，2020年4月4日 – 新加坡跨部门抗疫工作组宣布升级“强制保持安全距离”措施以阻止新型冠状病毒（COVID-19）在境内的传播。从2020年4月7日起至2020年5月4日，所有提供非必要服务的公共场所将关闭。

Resorts World Sentosa (RWS) fully supports this latest round of measures and will temporarily suspend all guest offering.

新加坡圣淘沙名胜世界积极响应抗疫最新举措并将暂停园区内的服务。

including Universal Studios Singapore, S.E.A. Aquarium, Adventure Cove Waterpark and Dolphin Island, and casino from Monday, 6 April 2020 until Monday, 4 May 2020 in line with the Singapore Government’s directives.

从2020年4月6日至2020年5月4日起，新加坡环球影城、S.E.A.海洋馆™、水上探险乐园™、海豚园™及赌场将暂时关闭。

Only selected restaurants and food and beverage outlets, which can support necessary daily living needs of residents, will remain open for takeaway and deliveries. These include Malaysian Food Street, Pizzeria, Osia Steak and Seafood Grill, and Feng Shui Inn.

园区内只开放包括：马来西亚美食街，福特利 Pizzeria 比萨意面餐厅，澳西亚牛扒海鲜烧烤和风水廷精品粤菜馆在内的为当地居民提供必要服务的餐饮设施，并只提供外卖服务。

Existing hotel guests already checked into our rooms will continue staying with us. We seek the understanding of guests that all reservations for room stays from 7 April 2020 to 4 May 2020 will be cancelled and fully refunded.

已经入住园区内酒店的客人可继续享受酒店服务。而于2020年4月7日至2020年5月4日期间的所有客房预订均将被取消并得到全额退款。为此造成的不便以及大家所给予的支持和理解我们深表歉意及感谢！

We will provide guests, who have purchased tickets to our attractions, made reservations at our restaurants or hotel bookings, with full support and assistance. Guests with any queries and concerns can reach out to us at enquiries@rwsentosa.com
我们将为在此之前就已购买景点门票和已预订酒店和餐厅的游客提供改期、退款或者延期服务。如有任何疑问，可随时联系 enquiries@rwsentosa.com

We greatly value our team members and our priority is to ensure their job security. The jobs of all our team members are not affected and they continue to be employed during this period. 一直以来，我们都非常重视员工的健康及生命安全，并秉承将其放在首位的理念。在暂时闭园的这段时间内，他们的工作不会因此受到影响。

RWS stands united with Singapore in its fight against the COVID-19 pandemic. When this challenging and difficult period is over, RWS will emerge stronger and more resilient. We look forward to the time when we welcome our guests again from all over the world to enjoy the signature and award-winning RWS experience.

疫情发生后，新加坡圣淘沙名胜世界一直与新加坡政府共克时艰、共同抗击新型冠状病毒（COVID-19）疫情。我们相信终会迎来春暖花开之时，到那时我们也会变得更加强大且坚韧，并准备好再次迎接来自世界各地的宾客来到这里，享受新加坡圣淘沙名胜世界标志性和屡获殊荣的体验。

– End –

ABOUT RESORTS WORLD SENTOSA

Resorts World Sentosa (RWS), Asia's premium lifestyle destination resort, is located on Singapore's resort island of Sentosa. Spanning 49 hectares, RWS is home to world-class attractions including Universal Studios Singapore, S.E.A. Aquarium, Dolphin Island and Adventure Cove Waterpark. Complementing the adventure and adrenaline of its theme parks and attractions are six unique luxury hotels, the world-class Resorts World Convention Centre, a casino and the Asian flagship of a world-renowned destination spa. RWS offers award-winning dining experiences and exciting cuisines from around the world across its many renowned celebrity chef restaurants, establishing itself as a key player in Singapore's vibrant and diverse dining scene and a leading gourmet destination in Asia for epicureans. The integrated resort also offers world-class entertainment, from original resident productions to concerts and public shows such as Lake of Dreams. RWS has been named "Best Integrated Resort" since 2011 for nine consecutive years at the TTG Travel Awards which recognises the best of Asia-Pacific's travel industry.

RWS is wholly owned by Genting Singapore, a company of the Genting Group. For more information, please visit www.rwsentosa.com.

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MEDIA CONTACTS

Resorts World Sentosa

Chloe Li

Tel: +65 9067 1390

Email: chloe.myli@rwsentosa.com

Ogilvy (for Resorts World Sentosa)

Stephanie Chailert

Tel: +65 9010 8256

Email: stephanie.chailert@ogilvy.com

关于圣淘沙名胜世界

新加坡圣淘沙名胜世界位于圣淘沙岛，是世界级综合度假胜地及亚洲首屈一指的综合娱乐城。占地49公顷的圣淘沙名胜世界不仅拥有世界级景点如新加坡环球影城、S.E.A.海洋馆、海事博物馆、海豚园与水上探险乐园，还拥有世界知名水疗品牌ESPA亚洲目的地水疗旗舰店，娱乐场，6家风格迥异的精品酒店和名胜世界会议中心。圣淘沙名胜世界拥有众多明星厨师主打的餐厅，致力于为游客提供备受赞誉和精致的餐饮体验，在新加坡充满活力和多元的饮食环境中也占有重要之地，并吸引着众多亚洲美食家前来体验。此外，圣淘沙名胜世界也提供世界级的娱乐演出，从原创巨制到歌星演唱会，以及《仙鹤芭蕾》和《梦之湖》等公众演出。自2011年起，圣淘沙名胜世界屡获亚太地区旅游行业内的最高殊荣，连续八年被TTG旅游大奖评为“最佳综合式度假村”。



圣淘沙名胜世界官方微信

传媒查询

圣淘沙名胜世界

方钰 (Susu Fang)

电话: +86 21 6323 0637

电邮: susu.fang@RWSentosa.com

嘉盈传播 KIWI COMMUNICATIONS

李姝熙 (Cece.Li)

电话: +131 2006 6614

电邮: cece.li@kiwipr.com.cn

谷雨(Camille Gu)

电话: +188 1066 8996

电邮: camille.gu@kiwipr.com.cn

