

## press release

### **Resorts World Sentosa conferred Exceptional Achievement Award at the Singapore Tourism Awards 2018**

*Asia's premium lifestyle destination resort also clinched three other accolades including Best Dining Experience, Best Customer Service for Hotels, and Best Customer Service for Food & Beverage.*

**SINGAPORE, 8 May 2018** – It was a night of celebration for Resorts World Sentosa (RWS), Asia's premium lifestyle destination resort, as it was honoured with the **Exceptional Achievement Award** at the Singapore Tourism Awards 2018. This is a special award in recognition of Universal Studio Singapore's Halloween Horror Nights winning Best Leisure Event for three consecutive years from 2015 to 2017. At the awards ceremony this evening, RWS also took home three other awards including **Best Dining Experience, Best Customer Service for Hotels, and Best Customer Service for Food & Beverage.**

Organised by the Singapore Tourism Board, the Singapore Tourism Awards is Singapore's most prestigious awards for the tourism sector and brings together the industry's best in delivering outstanding experiences and demonstrating enterprise excellence.

Receiving the Exceptional Achievement Award on behalf of RWS, Mr Tan Hee Teck, Chief Executive Officer of RWS, (陈启德, 圣淘沙名胜世界总裁) said: "Universal Studios Singapore's Halloween Horror Nights has made its mark as one of the region's most successful and immersive Halloween event that consistently creates waves of excitement every year since its inception in 2011. Fans from Singapore and around the region descend upon Universal Studios Singapore year after year to experience world-class entertainment through our elaborately themed haunted houses, scare zones and electrifying live shows. This year, we will set the bar even higher with our first ever collaboration with Universal's theme parks in Orlando and Hollywood to bring to life the critically acclaimed Netflix series Stranger Things at Halloween Horror Nights 8. Guests will be transported to famous scenes in the science fiction thriller, complete with dramatic scares and special effects guaranteed to ramp up the fear factor. This groundbreaking partnership is poised to draw legions of thrill-seekers to experience yet another hair-raising good time at Universal Studios Singapore."

"Being recognised as among the best with our industry peers is a distinction that belongs to each and every one of our team members. I thank all of them for their dedication in going the extra mile for our guests and delivering what RWS is known for – a memorable and exclusive experience that is second to none. We will continue to strive for excellence and establish ourselves as a top leisure destination in Asia-Pacific," Mr Tan added.

### **Best Dining Experience – CURATE**

CURATE, helmed by Chef de Cuisine Benjamin Halat, clinched Best Dining Experience this year. This is the sixth time an RWS celebrity chef restaurant has won in this category. Art at Curate, the restaurant's signature dining series, saw renowned international Michelin-starred chefs gracing the restaurant four times a year to present their cuisine. This celebration of gastronomic art in collaboration with Michelin Guide Singapore and wine authority Robert Parker Wine Advocate brought truly exclusive dining experiences to discerning gourmands. In between the seasonal guest stints, Chef Halat's inspired and diverse contemporary creations utilising a mix of Western and Asian ingredients, coupled with classic and avant garde culinary techniques, has also won critical acclaim.

### **Best Customer Service for Hotels – Hard Rock Hotel Singapore**

Mr Yugenewaran Chandrashakern, Concierge at Hard Rock Hotel Singapore, bagged the award for Best Customer Service for Hotels. Yugenewaran joined the hotel in 2011 and is well-known among regular guests as the go-to guest services representative who can make almost anything possible, consistently delighting them with his professionalism and outstanding service.

### **Best Customer Service for Food & Beverage – Syun**

Mr Kok Chee Wai, Assistant Manager at Syun, took home the award for Best Customer Service for Food & Beverage. His keen eye for details and knack for curating intimate and memorable experiences for diners at the contemporary Japanese celebrity chef restaurant have won him many compliments. Long after guests have dined at Syun, they still fondly remember his top-notch hospitality and caring personality.

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## ABOUT RESORTS WORLD SENTOSA

Resorts World Sentosa (RWS), Asia's premium lifestyle destination resort, is located on Singapore's resort island of Sentosa. Spanning 49 hectares, RWS is home to world-class attractions including Universal Studios Singapore, S.E.A. Aquarium, the Maritime Experiential Museum, Dolphin Island and Adventure Cove Waterpark. Other attractions include the Asian flagship of a world-renowned destination spa, a casino, six unique hotels and the Resorts World Convention Centre. With the most number of Michelin stars in one destination, RWS offers award-winning dining experiences at renowned celebrity chef restaurants, establishing itself as a key player in Singapore's vibrant and diverse dining scene. The integrated resort also offers world-class entertainment, from original resident productions to concerts and public shows such as the Crane Dance and the Lake of Dreams. RWS has been named "Best Integrated Resort" since 2011 for seven consecutive years at the TTG Travel Awards which recognises the best of Asia-Pacific's travel industry.

RWS is wholly owned by Genting Singapore, a company of the Genting Group. For more information, please visit [www.rwsentosa.com](http://www.rwsentosa.com).

 /ResortsWorldatSentosa  @rwsentosa   [www.rwsentosablog.com](http://www.rwsentosablog.com)

## MEDIA CONTACTS

### Resorts World Sentosa

Jonathan Yu

Tel: + 65 6577 9752

Mobile: +65 9430 9566

Email: [jonathan.yu@RWSentosa.com](mailto:jonathan.yu@RWSentosa.com)