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A MILLION MOMENTS. ONE WORLD.

press release

Resorts World Sentosa Awarded 2014 TripAdvisor Certificates of Excellence

Resorts World Sentosa and Universal Studios Singapore recognised among the best in hospitality excellence around the world

SINGAPORE, 24 June 2014 – Resorts World Sentosa (RWS) and Universal Studios Singapore have each been awarded *TripAdvisor's Certificate of Excellence for 2014*. The accolade honours excellence in hospitality & tourism and is awarded to establishments that have consistently achieved outstanding reviews on the TripAdvisor website.

To qualify for the Certificate of Excellence, businesses must maintain an overall rating of four or higher, out of a possible five, as reviewed by travelers on TripAdvisor. Additional criteria include the volume of reviews received within the last 12 months.

"Receiving the affirmation through guests' reviews makes this award even more meaningful, as it means that we have created lasting memories for our guests. We thank everyone for their support, and for ranking Resorts World Sentosa and Universal Studios Singapore among the most highly-rated visitor attractions on TripAdvisor," said Mr Goh Chye Boon, Executive Vice President of Resort Operations, Resorts World Sentosa.

Universal Studios Singapore was also a past recipient of *TripAdvisor's Traveler's Choice Award* and had recently bagged the *AsiaOne People's Choice Award* for Best Attraction in Singapore. Resorts World Sentosa recently received two awards at the World Luxury Spa Awards 2014 for the *Best Luxury Wellness Spa in Singapore* and *Best Luxury Destination Spa in Asia*. RWS is also the first in the region to attain the *Silver International Aquatic Safety Award by Ellis & Associates* for Adventure Cove Waterpark.

"At RWS, we strive to always deliver the best experience to all guests and there's always something new happening at the Resort. The wildly popular Trickeye Museum has just opened at the Waterfront, and visitors can look forward to the fourth instalment of Universal Studios Singapore's signature Halloween Horror Nights event in October as well as grand year-end celebrations. Next month, we are set to cross the milestone of welcoming the 20th million visitor to our gated attractions." added Mr Goh.

This year, RWS also launched a mini movie production to promote a marketing campaign entitled 'Moments'. Kinship, romance and friendship are themes that are explored in the mini movie directed by David Tsui, who is behind iconic TV commercials like '100 Years of Love' for Solvil et Titus' 'Time is Love' Campaign. In conjunction with the campaign, RWS has also launched special promotional packages inclusive of accommodation, attraction tickets and dining vouchers. For more information please visit: <u>http://www.rwsentosa.com/</u>

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ABOUT RESORTS WORLD SENTOSA

Resorts World Sentosa (RWS), Asia's ultimate destination resort, is located on Singapore's resort island of Sentosa. Spanning 49 hectares, the resort opened in January 2010 and welcomed over 45 million visitors in its first three years of opening. RWS is home to two mega attractions - the region's first-and-only Universal Studios theme park and the Marine Life Park, which comprises the S.E.A. Aquarium (one of the world's largest aquariums) and Adventure Cove Waterpark. Other attractions include a Maritime Experiential Museum, an award-winning destination spa, a casino, six unique hotels, the Resorts World Convention Centre, celebrity chef restaurants, and specialty retail outlets. The resort also offers world-class entertainment, from original resident productions to concerts and public shows such as the Crane Dance and the Lake of Dreams. RWS was named "Best Integrated Resort" in 2011, 2012 and 2013 at the TTG Travel Awards, which recognizes the best of Asia-Pacific's travel industry.

RWS is wholly owned by Genting Singapore, a company of the Genting Group.

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MEDIA CONTACTS

Resorts World Sentosa Linette Lin Tel: +65 6577 9762 Email: <u>linette.lin@rwsentosa.com</u> ATE Integrated Communications (for Resorts World Sentosa) Debbie Pereira Tel: +65 6592 0543 Email: <u>debbie@ate.bz</u>