

media statement

Enhanced Precautionary and Tighter Safe Distancing Measures at Resorts World Sentosa Casino

SINGAPORE, 26 March 2020 – Resorts World Sentosa (RWS) is fully committed to ensuring the health and safety of our patrons and team members with our enhanced precautionary and tighter safe distancing measures, which adhere to the Government’s regulations.

With effect from 2359 hours, 26 March 2020, access to the casino will be limited only to existing Genting Rewards card members and Annual Levy Holders.

We have fully implemented all the safe distancing measures from Government advisories at the casino. These include ensuring that we have no more than one person per 16sqm of usable space, not permitting entry to groups of more than 10 patrons, and allowing at least one metre of space between patrons.

Over and above this, we have also introduced the following measures:

- Using only alternate seats for table games and electronic gaming machines
- Limiting number of players per table by using stickers indicating where players may position themselves
- Not accepting bets by standing patrons
- Rotating dealers more frequently on the gaming floor to limit contact time with patrons
- Stanchions and ropes to facilitate safe distancing and discourage crowding
- Roaming carts delivering hand sanitisers and moisturisers for the convenience of patrons
- Regular piped announcements reminding patrons of safe distancing

These enhanced measures are on top of existing precautionary measures, such as requiring patrons to declare their travel history prior to entering the casino, intensifying cleaning and disinfection, and mandatory temperature screenings. Furthermore, dealers are required to sanitise their hands at the start and end of each game. All gaming tables, machines and touchpoints are regularly wiped down with medical-grade disinfectant. Gaming chips and tiles are also individually cleaned as part of our hygiene protocols. Buffets have been replaced by served meals, along with pre-packed utensils and condiments, for a safe dining environment.

RWS is fully committed to working alongside the Singapore Government to help contain and minimise local transmission of COVID-19.

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ABOUT RESORTS WORLD SENTOSA

Resorts World Sentosa (RWS), Asia's premium lifestyle destination resort, is located on Singapore's resort island of Sentosa. Spanning 49 hectares, RWS is home to world-class attractions including Universal Studios Singapore, S.E.A. Aquarium, Dolphin Island and Adventure Cove Waterpark. Complementing the adventure and adrenaline of its theme parks and attractions are six unique luxury hotels, the world-class Resorts World Convention Centre, a casino and the Asian flagship of a world-renowned destination spa. RWS offers award-winning dining experiences and exciting cuisines from around the world across its many renowned celebrity chef restaurants, establishing itself as a key player in Singapore's vibrant and diverse dining scene and a leading gourmet destination in Asia for epicureans. The integrated resort also offers world-class entertainment, from original resident productions to concerts and public shows such as Lake of Dreams. RWS has been named "Best Integrated Resort" since 2011 for nine consecutive years at the TTG Travel Awards which recognises the best of Asia-Pacific's travel industry.

RWS is wholly owned by Genting Singapore, a company of the Genting Group. For more information, please visit www.rwsentosa.com.

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