



RIDER'S GUIDE

**For Rider Safety and
Guests with Disabilities**

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WELCOME TO UNIVERSAL STUDIOS SINGAPORE!

We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably, and conveniently experience each of our attractions. If you, at any time, feel that you do not have enough information to make these decisions, please contact any of our experienced team members to help in planning your day.

Additionally, we have included specific information for guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that although all of our theme park team members are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We therefore suggest that guests with disabilities bring a companion who can provide any physical assistance needed.

Our goal is to provide the best accommodation possible to all of our guests. With the information that follows, and the expert assistance our team members can offer in answering questions, we are confident the experience you have with us will exceed your expectations!

GENERAL INFORMATION

PARKING

Vehicles entering Resorts World™ Sentosa with a Disabled Parking Permit will be directed to the parking area for Guests with Disabilities located near the Visitor's Centre.

RENTAL OF WHEELCHAIRS, STROLLERS AND STORAGE SPACE FOR BULKY ITEMS

If you require a wheelchair or stroller, limited quantities are available for rental on a first-come, first-served basis. Storage space for bulky items is also available. The rental facility is located just inside the main entrance turnstiles of the theme park. A non-refundable rental fee will be applicable. If additional assistance is needed, please ask any of our Universal Studios Singapore team member.

RESTROOMS

All restrooms within the theme park have facilities that are accessible for guests using wheelchairs. Please check the park maps for specific locations.

Companion (Family) restrooms are located at each guest restroom within Universal Studios Singapore. These are separated from the male and female facilities.

Additionally, in each male and female restroom, there is a larger lavatory for guests who may require additional space based on specific physical needs.

Baby changing tables are also located at all guest restroom facilities throughout the park for the convenience of families visiting Universal Studios Singapore.

FIRST AID

First Aid is available within the park. If you require any assistance or have any questions, feel free to approach any team member.

FAMILY SERVICES

At Universal Studios Singapore, you'll find nursing facilities located in our Baby Care Centre at the front of the park. The Baby Care Centre has a private room for nursing mothers, a baby changing area, and facilities to prepare and warm formula.

CHILD SWAP

Families with a young child may take advantage of our child swap programme. This allows one member of a party to watch over the child while the others may queue for and ride the attractions, then swap places with the guardian so that they may enjoy the rides as well. Please ask any attraction team member or Guest Services for further details.

HEARING DISABILITIES

ASSISTIVE LISTENING

Many Universal Studios Singapore theme park queues are equipped with amplified audio for assistive listening. Additionally, assistive listening is available throughout the attraction experience at:

- Pantages Hollywood Theater
- Lights, Camera, Action! Hosted by Steven Spielberg
- WaterWorld
- Donkey LIVE
- Shrek 4-D Adventure

Due to the size of some of the attractions, the Assistive Listening signal is only broadcast to a selected area within the venue. Please ask any team member for assistance at the attraction.

Most modern hearing aids will automatically pick up the broadcasted signal within these facilities.

If your hearing aid is unable to pick up the broadcasted signal, please approach Guest Services to loan out a set of assistive listening device specially designed to pick up amplified signals within the above listed attractions.

CAPTIONING

For those queues with entertainment material presented on television monitors, selected monitors will display captioned content in English.

For all television monitors displaying safety-related material, all content will be captioned in both English and Simplified Chinese.

Captioning is also available at the following attractions:

- Lights, Camera, Action! Hosted by Steven Spielberg (pre-show)
- Simplified Chinese
- Shrek 4-D Adventure (both the pre-show and main theatre) - English

Please ask any team member at these attractions if you require assistance.

VISION DISABILITIES

SERVICE ANIMALS

Service animals are welcome in all of our attraction queues, merchandise locations, and most other locations throughout Universal Studios Singapore. Guide dogs are also welcome in all of our restaurants. We apologise, but other types of service animals may be restricted from entering our Halal-certified restaurants. Please visit Guest Services to speak with one of our coordinators before starting your day. Additionally, there are specific entry/boarding requirements for each attraction to assist the owner in making an informed decision about their animal's safe admission. Please consult the listing for each ride and attraction listed later in this guide for more information.

We apologise, but the following rides cannot accommodate service animals due to the nature of the experience:

- Accelerator
- Battlestar Galactica: CYLON
- Battlestar Galactica: HUMAN
- Revenge of the Mummy
- Dino-Soarin'
- Jurassic Park Rapids Adventure
- Canopy Flyer
- Enchanted Airways
- Puss In Boots' Giant Journey

Portable kennels are available for your animal while you enjoy any attraction - even at attractions where an animal would be permitted to experience with its owner. Please contact a team member at any of the rides or shows for further assistance.

A walking area for your service animal is available near the entrance to WaterWorld, just across from the guest restrooms.

GUESTS USING MANUAL WHEELCHAIRS

For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, many of our entertainment offerings have areas reserved for guests with disabilities. These areas are clearly marked with the International Symbol of Accessibility.

At most of our attractions, the queue experience is an important part of the attraction's story telling experience. As a result, we have a select entrance at all of the attractions accessible to guests using manual wheelchairs.

There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. In all cases, if you are capable of transferring to the seat of the ride vehicle (either by yourself or with the assistance of another person in your party), you may do so.

Additionally, certain attractions are capable of allowing guests to remain in their standard wheelchairs throughout:

- Pantages Hollywood Theater
- Lights, Camera, Action! Hosted by Steven Spielberg
- WaterWorld
- Donkey LIVE
- Shrek 4-D Adventure

Due to the unique nature of the vehicles at several attractions, specific vehicles and seats have been designed to accommodate guests transferring from a wheelchair. These attractions include:

- Sesame Street Spaghetti Space Chase
- Accelerator
- Battlestar Galactica: CYLON
- Battlestar Galactica: HUMAN
- Revenge of the Mummy
- Treasure Hunters
- Dino-Soarin'
- Magic Potion Spin
- Enchanted Airways
- Puss In Boots' Giant Journey

Guests using Electric Convenience Vehicles (ECVs) and Electric Wheelchairs

We apologise, but none of the ride vehicles or attraction queues at Universal Studios Singapore are designed to accommodate Electric Convenience Vehicles (ECVs) or electric wheelchairs. Guests may transfer from their ECV or electric wheelchair into a manual wheelchair that can be provided at each location.

GUESTS USING OXYGEN TANKS

We apologise, but due to the dramatic movement of the ride vehicles and certain special effects, oxygen tanks are not permitted inside or on board Universal Studios Singapore attractions with the exception of:

- Pantages Hollywood Theater (please see a team member for assistance)
- WaterWorld (please see a team member for assistance)
- Donkey LIVE
- Shrek 4-D Adventure (stationary seating only)

GUESTS WITH MISSING LIMBS OR PROSTHESIS

Guests must remove prosthetic limbs before riding Battlestar Galactica: CYLON, Battlestar Galactica: HUMAN and Canopy Flyer to prevent hazards or loss due to ride forces. Guests should secure or remove prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces:

- Jurassic Park Rapids Adventure
- Revenge of the Mummy
- Enchanted Airways
- Puss In Boots' Giant Journey
- Transformers The Ride: The Ultimate 3D Battle

Any rider with prosthetic arms or hands will be required to secure the limb satisfactorily and grasp the ride restraint. If you have any questions, please ask a team member or visit Guest Services.

All rides require guests to continuously grasp the restraint or grab bar with at least one upper extremity and independently maintain yourself in an upright position while seated for the duration of the ride.

The following attractions have specific boarding requirements for riders missing one or more lower limbs and/or partial lower limbs:

- Battlestar Galactica: CYLON
- Battlestar Galactica: HUMAN
- Revenge of the Mummy
- Enchanted Airways
- Canopy Flyer
- Sesame Street Spaghetti Space Chase
- Puss In Boots' Giant Journey
- Transformers The Ride: The Ultimate 3D Battle

Please ask an attraction team member for specific information.

EXPLANATION OF TERMS

All of the attractions at Universal Studios Singapore incorporate safety systems designed to accommodate people of average physical stature and body proportion. Therefore, certain restrictions may apply for some guests at each attraction based on the nature and dynamics of the experience. This includes restrictions based on body shape or size, health, medical conditions, or other physical conditions which would be aggravated by the experience. Our primary consideration is the ability of each person to endure the dynamics of each attraction without risk of injury to themselves or others.

We have used a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing each attraction.

The attraction information in this guide will be presented in the following categories:

ATTRACTION DESCRIPTION

This section outlines the specific ride vehicle movements and show effects to be expected during the attraction.

IMPORTANT ACCESS INFORMATION

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

There are some fundamental requirements which may differ slightly from attraction to attraction. All variations of these requirements are in the following section titled "To Ride, You Should Be Able To" along with detailed explanations.

GUESTS WITH SERVICE ANIMALS

This section outlines the level of accommodation and other special instructions for those guests accompanied by service animals.

It is important to understand this information fully before experiencing each attraction. Consult with any attraction team member to clarify issues or questions that you may have.

INFORMATION FOR GUESTS USING WHEELCHAIRS

This section outlines the level of accommodation and other special instructions for guests using wheelchairs.

It is important to understand this information fully before experiencing each attraction. Consult with any attraction team member to clarify issues or questions that you may have.

TO RIDE, YOU SHOULD BE ABLE TO:

CONTINUOUSLY GRASP THE RESTRAINT MECHANISM WITH AT LEAST ONE UPPER EXTREMITY

EXPLANATION: The rider must have at least one upper extremity or prosthesis exhibiting good grip control with the ability to brace, and strong enough to allow the rider to maintain the proper riding position through the duration of the ride.

INDEPENDENTLY MAINTAIN YOURSELF IN AN UPRIGHT POSITION WHILE SEATED

EXPLANATION: The rider must have the body and spinal control to sit upright without the aid of other people or devices and be able to maintain the proper riding posture even during bumping or other characteristic movements throughout the duration of the ride.

ABSORB SUDDEN AND DRAMATIC MOVEMENTS INCLUDING SPINNING AND TURNING OR THOSE SIMILAR TO A ROLLER COASTER

EXPLANATION: The rider must have sufficient awareness of the nature of the ride and the ability to sit upright, hold on to the restraint mechanism, and brace themselves during the dynamic motion of the ride.

POSSESS SUFFICIENT UPPER BODY STRENGTH TO KEEP YOUR HEAD AGAINST THE HEADREST DURING EXTREME UPWARD ACCELERATION

EXPLANATION: The rider must have sufficient muscle control to support their head, neck, and upper torso in a standard, forward-looking position during the movement of the ride vehicle.

DESCRIPTONS AND RESTRICTIONS

There are a few general conditions which apply to all attractions:

FOR YOUR SAFETY

Shoes and shirts must be worn at all times. Read all health and safety requirements for each attraction as they are not all the same. You know your physical conditions and limitations; Universal Studios Singapore does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre existing condition of any kind, do not experience the attraction.

LOST ITEMS

Never attempt to recover a lost item while riding. Notify an Attractions Attendant for assistance and we will do everything we can to recover your property.

EVACUATIONS

If an evacuation of an attraction or venue is required, Guests may be required to navigate stairs, narrow walkways, or ladders. Please have a member of your party assist you, or wait in the ride vehicle for assistance.

CASTS OR BRACES

Guests with a cast or a brace on one or more limbs will not be permitted to go on rides where the cast or brace may present a hazard to the guest or others. If in doubt about your ability to safely experience an attraction, please consult with an attraction team member or Guest Services for further information.

ACCOMPANIED BY A SUPERVISING COMPANION

With the exception of Magic Potion Spin, most attractions at Universal Studios Singapore require children who meet the boarding requirements but are under 122cm in height to be accompanied by a Supervising Companion throughout the experience. The Supervising Companion must be 14 years of age or older and meet all posted attraction ridership requirements. Children must also be able to sit upright unassisted on all attractions.

MAGIC POTION SPIN: SAFE RIDERSHIP REQUIREMENT

At the Magic Potion Spin inside Fairy Godmother's Potion Shop, children under 110cm must be accompanied by a parent or guardian.

HAND-HELD INFANTS ARE NOT PERMITTED

Some attractions at Universal Studios Singapore are not able to accommodate hand-held infants. This is for the safety of our youngest park visitors.

- Young children must be able to walk to and from the ride vehicle seats without assistance
- Children must have the body and spinal control to sit upright and maintain the proper riding posture without the aid of other people or devices

Young children who cannot meet either of these requirements are considered hand-held infants.

SYMBOL DESCRIPTIONS

You will also see the following symbols used throughout the attraction information section:



Attraction is not recommended for guests with a history of back or neck conditions.



Attraction is not recommended for guests with a history of heart or blood pressure trouble.



Attraction is not recommended for expectant mothers.



Attraction is not recommended for those susceptible to motion sickness.



Attraction is not recommended for guests who have medical conditions that would be aggravated by strobe effects.



Attraction is not recommended for guests who have medical conditions that would be aggravated by fog or smoke effects.



Attraction is not recommended for guests who are susceptible to fear of heights.



or



Attraction is not recommended for guests with recent surgery or easily aggravated conditions.

SYMBOL DESCRIPTIONS



Attraction is not recommended for guests who have fear of enclosed spaces.



Guests should secure or remove prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Guests must remove prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Attraction is not recommended for those wearing casts. Specific attractions may not permit riders with casts to board - see specific attraction information for details.



Hand-held infants are not permitted on the attraction.



Audio available for portions of the attraction through assistive listening devices.



Captioning is available at this attraction. Please ask a team member for assistance.



Guests with service animals should see a team member for access information.



The attraction is not accessible for service animals. Guests with service animals should see a team member for assistance.



Guests using standard or motorised wheelchairs or Electric Convenience Vehicles (ECVs) must transfer to the ride vehicle's seating.

SYMBOL DESCRIPTIONS



Guests may remain in their standard wheelchair throughout the attraction experience.



Guests may remain in their Electric Convenience Vehicle (ECV) or electric wheelchair throughout the attraction experience.



Guests must transfer to a manual wheelchair in order to experience the attraction.



Guests must be of this height to experience this attraction.



Guests within this range of height must be accompanied by a supervising companion.



Children must be accompanied by a supervising companion.



Children under 110cm must be accompanied by a parent or guardian.



To avoid serious injury: remain seated at all times keeping hands and feet inside the vehicle. Children are to be supervised.



For your safety, and the safety of all guests and team members, photography and video recording are not permitted in this attraction.

PANTAGES HOLLYWOOD THEATER

This spectacular musical stage show features special effects involving loud music, sudden and intense sound effects, strobe and other lighting effects.

IMPORTANT ACCESS INFORMATION



GUESTS WITH SERVICE ANIMALS:

This theatrical musical show has adequate floor space throughout. There are loud explosion noises, pyrotechnics, and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This theatre has reserved viewing areas for guests with disabilities who wish to remain in their wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction team member for assistance.

NEW YORK

SESAME STREET SPAGHETTI SPACE CHASE

This ride is suspended and simulates a space flight to a faraway planet. The movement of the vehicle includes sudden tilting and acceleration.

IMPORTANT ACCESS INFORMATION



Children between 92cm and 122cm must be accompanied by a supervising companion.

The ride vehicle and restraints may not accommodate guests with certain body dimensions.

This ride employs a moving sidewalk to assist guests with boarding and disembarking the ride vehicle.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; and independently maintain yourself in an upright position while seated throughout the duration of the ride. Riders must be able to transition between stationary platforms and moving platforms while boarding and disembarking the ride vehicle. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal to adequate floor space. There are minimum side barriers for containment. The vehicle moves on an elevated track over animated show scenes and has moderate changes in speed and elevation. There are animated figures, lighting effects, and loud noises.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a standard wheelchair. Please see an attraction team member for further information.

NEW YORK

LIGHTS, CAMERA, ACTION! HOSTED BY STEVEN SPIELBERG

This attraction is a thrilling experience of witnessing motion picture special effects come to life. Guests experience a Category 5 hurricane hitting the New York City harbour. There will be loud noises and intense effects that produce fire, wind, and water that may be too intense for young children.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a supervising companion.

Special fog and strobe effects are utilised which could aggravate certain medical conditions. Additionally, this attraction employs intense fire effects.

Expectant mothers or guests with heart, neck, or back conditions may experience this attraction from a stationary location.

Guests who are hearing impaired should notify an attendant upon arrival.

GUESTS WITH SERVICE ANIMALS:

This walk-through attraction has adequate floor space throughout. There are loud explosion noises, large flame effects, substantial wind effects, fog effects, and water effects in close proximity to the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



Guest who wish to remain in their wheelchair or Electric Convenience Vehicle (ECV) may watch the show from a stationary location. Please see an attraction team member for assistance.

ACCELERATOR

This attraction seats riders in round “pods” and subjects them to sudden acceleration, turning, and spinning.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a supervising companion.

Hand-held infants are not permitted.

Due to the centrifugal force produced by the spinning pods, individuals with difficulty maintaining an upright sitting position should not ride this attraction.

Special lighting effects which could aggravate certain medical condition are used at this attraction. These effects may be especially intense at night.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the vehicle’s central grab bar with at least one upper extremity, independently maintain yourself in an upright position while seated and absorb sudden and dramatic movements including spinning and turning throughout the duration of the ride.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction team member for further information.

SCI-FI CITY

BATTLESTAR GALACTICA: CYLON

This attraction is a high-speed turbulent roller coaster ride that includes sudden and dramatic acceleration, climbing, lifting and dropping. Riders will be turned completely upside-down several times.

Guests should be in good physical health to experience this attraction.

IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in front of the attraction entrance to assist guests in determining their ability to ride.

Guests must remove prosthetic limbs before riding.

All loose articles, including bags, cameras and video equipment must be stowed in the lockers provided or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the shoulder restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements of a roller coaster throughout the duration of the ride. When seated, both natural legs must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a standard wheelchair. Please see an attraction team member for further information.

BATTLESTAR GALACTICA: HUMAN

This attraction is a high-speed turbulent roller coaster ride that includes sudden and dramatic acceleration, climbing, lifting and dropping.

Guests should be in good physical health to experience this attraction.

IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in front of the attraction entrance to assist guests in determining their ability to ride.

Guest must remove prosthetic limbs before riding.

All loose articles, including bags, cameras and video equipment must be stowed in the lockers provided or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the shoulder restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements of a roller coaster throughout the duration of the ride. When seated, both natural legs must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a standard wheelchair. Please see an attraction team member for further information.

TRANSFORMERS THE RIDE: THE ULTIMATE 3D BATTLE

This ride takes place on a high-speed robotic vehicle trying to escape destruction by giant alien robots. The ride vehicle will suddenly and dramatically accelerate, stop, turn, spin, climb, and drop. The movement of the vehicle includes strong tilting and jarring actions.

Guests prone to motion sickness, dizziness, or giddiness should not ride!

IMPORTANT ACCESS INFORMATION



Children 102cm to 122cm in height must be accompanied by a supervising companion.

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

Attraction is not recommended for guests who have fear of enclosed spaces.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements similar to a roller coaster throughout the duration of the ride. When seated, leg(s) must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises and overhead wind and water effects.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



Guests using standard or motorized wheelchairs or Electric Convenience Vehicles (ECVs) must transfer to the ride vehicle's seating.

REVENGE OF THE MUMMY

This is a high speed turbulent ride that includes sudden and dramatic acceleration, climbing, tilting, dropping, and backwards motion. Intense special effects used including fog, strobe lighting, and fire, may aggravate certain medical conditions.

Guest should be in good physical health to experience this attraction.

IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

All loose articles, including bags, cameras and video equipment must be stowed in the lockers provided or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements of a roller coaster throughout the duration of the ride. When seated, both legs must extend from underneath the closed restraint and at least one natural leg must fit underneath the shin guard.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a standard wheelchair. Please see an attraction team member for further information.

ANCIENT EGYPT

TREASURE HUNTERS

This ride simulates roadway driving. The movement of the car includes moderate acceleration and elevation changes.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a supervising companion.

Hand-held infants are not permitted.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the grab bar with at least one upper extremity and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal to adequate floor space. There are minimum side barriers for containment. The vehicle moves on an elevated track over the water and has moderate changes in speed and elevation. There are animated figures and some loud noises.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a standard wheelchair. Please see an attraction team member for further information.

THE LOST WORLD

CANOPY FLYER

This glider-style roller coaster ride includes climbing, side-to-side swinging, and sudden acceleration.

IMPORTANT ACCESS INFORMATION



Children 92cm to 122cm in height must be accompanied by a supervising companion.

Guests must remove prosthetic limbs before riding.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, both natural legs must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction team member for further information.

THE LOST WORLD

DINO-SOARIN'

This is a circular motion gondola ride. Up and down movement is controlled by the rider.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a supervising companion.

Hand-held infants are not permitted.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the grab bar with at least one upper extremity and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction team member for further information.

THE LOST WORLD

JURASSIC PARK RAPIDS ADVENTURE

This ride is a water journey in a circular raft. The raft will suddenly accelerate, turn and drop. The movement of the raft is very dynamic and includes sudden tilting and jarring actions. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



Children 107cm to 122cm in height must be accompanied by a supervising companion.

Prosthetic limbs should be secured or removed to prevent hazards or loss due to ride forces. Please see a team member for assistance.

This ride employs a vertical lift system that riders with certain medical conditions may find claustrophobic.

The ride vehicle and restraints may not accommodate certain people due to their body shape or size.

TO RIDE YOU SHOULD BE ABLE TO:

Continuously grasp the grab bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



Guests using standard or motorized wheelchairs or Electronic Convenience Vehicles (ECVs) must transfer to the ride vehicle's seating.

THE LOST WORLD

WATERWORLD

Witness death-defying stunts, awesome explosions and thrills at this sensational 'live' water show. This theatrical presentation involves sudden and intense sound effects, loud explosions, large flame effects, and performers in close proximity to the audience.

IMPORTANT ACCESS INFORMATION



The theatrical special effects involve sudden and intense sound effects, pyrotechnics, and fire effects which could aggravate certain medical conditions.

Due to the intense nature of this show, parental guidance is advised.

GUESTS WITH SERVICE ANIMALS:

This stadium-seating stunt show has adequate floor space throughout. There are loud explosion noises, pyrotechnics, and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This stadium has reserved viewing areas for guests with disabilities who wish to remain in their wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction team member for assistance.

DONKEY LIVE

This musical show offers children of all ages the opportunity to meet the wise-cracking Donkey. The theatrical special effects involve loud music, sudden and intense sound effects, and other lighting effects.

IMPORTANT ACCESS INFORMATION



GUESTS WITH SERVICE ANIMALS:

This theatrical musical show has adequate floor space throughout. There is a performer who may interact with the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This theatre has reserved viewing areas for guests with disabilities who wish to remain in their wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction team member for assistance.

FAR FAR AWAY

MAGIC POTION SPIN

This attraction is a circular motion gondola ferris wheel designed for young guests. The gondolas are fully enclosed and seat up to 4 children, 2 adults, or 2 children and 1 adult.

IMPORTANT ACCESS INFORMATION



The maximum weight limit per gondola is 200kg.

The ride vehicle and restraints may not accommodate certain people due to their body shape or size.

Children under 110cm must be accompanied by a parent or guardian.

Hand-held infants are not permitted.

Attraction is not recommended for guests who have fear of enclosed spaces.

TO RIDE, YOU SHOULD BE ABLE TO:

Independently maintain yourself in an upright position while seated throughout the duration of the ride.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal floor space. The gondola is fully enclosed for containment. The vehicle moves on a wheel to an elevated position high above the interior of the Fairy Godmother's Potion Shop™.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction team member for further information.

FAR FAR AWAY

SHREK 4-D ADVENTURE

This is a 4-D movie presented in theatre-style seating. The presentation involves strobe lights and other localised effects. The seats feature tilting and jarring movements coordinated with dramatic action-packed events of the movie.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a supervising companion.

This 4-D adventure involves loud noises, strobe effects, and sudden movement which could aggravate certain medical conditions.

Expectant mothers or guests with heart, neck, or back conditions may experience this attraction from a stationary seating.

Captioning is available along the upper portion of this attraction's pre-show, and at selected seats in the main theatre. Guests who are hearing-impaired should notify a team member upon arrival.

GUESTS WITH SERVICE ANIMALS:

This theatrical show has adequate floor space throughout. There are loud explosion noises and music used during the show.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This theatre has reserved viewing areas for our guests with disabilities who wish to remain in their wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction team member for assistance.

FAR FAR AWAY

ENCHANTED AIRWAYS

This is a high-speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping.

IMPORTANT ACCESS INFORMATION



Children 92cm to 122cm in height must be accompanied by a supervising companion.

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

Prosthetic limbs should be secured or removed to prevent hazards or loss due to ride forces. Please see a team member for assistance.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated throughout the duration of the ride. Riders must take a small step into the vehicle compartment, either independently or with assistance from your companion. When seated, both legs must extend from underneath the closed restraint and at least one natural leg must fit underneath the shin guard.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a standard wheelchair. Please see an attraction team member for further information.

FAR FAR AWAY

PUSS IN BOOTS' GIANT JOURNEY

This glider-style overhead roller coaster ride includes sudden acceleration, climbing, tilting, and dropping.

IMPORTANT ACCESS INFORMATION



100cm-122cm

100cm

Children between 100cm to 122cm in height must be accompanied by a supervising companion.

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

Prosthetic limbs should be secured or removed to prevent hazard. Please see team member for assistance.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, both legs must extend from underneath the closed restraint and at least one natural leg must meet or exceed the edge of the seat.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction team member for further information.

HEIGHT REQUIREMENTS

	Minimum Height Requirement	Requires a Supervising Companion for Children
Sesame Street Spaghetti Space Chase	92cm	92-122cm
Light, Camera, Action! Hosted by Steven Spielberg	—	< 122cm
TRANSFORMERS The Ride: The Ultimate 3D Battle	102cm	102-122cm
Accelerator	—	< 122cm
Battlestar Galactica: Cylon	125cm	—
Battlestar Galactica: Human	125cm	—
Revenge of the Mummy	122cm	—
Treasure Hunters	—	< 122cm
Jurassic Park Rapids Adventure	107cm	107-122cm
Dino-Soarin'	—	< 122cm
Canopy Flyer	92cm	92-122cm
Puss In Boots' Giant Journey	100cm	100-122cm
Shrek 4-D Adventure	—	< 122cm
Enchanted Airways	92cm	92-122cm
Magic Potion Spin	*Children under 110 cm must be accompanied by a parent or guardian.	

FAILURE TO FOLLOW POSTED GUIDELINES MAY RESULT IN SERIOUS INJURY OR EXPULSION FROM THE PARK

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