



GUIDE

**For Safety and
Accessibility**

VERSION 2025.06

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WELCOME TO UNIVERSAL STUDIOS SINGAPORE!

We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably, and conveniently experience each of our attractions. If you, at any time, feel that you do not have enough information to make these decisions, please contact any of our experienced team members to help in planning your day.

Additionally, we have included specific information for Guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that although all of our theme park Team Members are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We therefore suggest that Guests with disabilities bring a companion who can provide any physical assistance needed.

Our goal is to provide the best accommodation possible to all of our guests. With the information that follows, and information our Team Members can offer in answering questions, we are confident the experience you have with us will exceed your expectations.

CONTACT US

If at any time you feel that you do not have enough information, please feel free to email our Guest Services Team at attractions@rwsentosa.com. However, due to the high volume of emails received each day, please allow several days for a response.

If you have any questions while visiting our parks, please stop by Guest Services near the main entrance for assistance.

GENERAL INFORMATION

PARKING

Accessibility parking spaces are available within Resorts World Sentosa for vehicles with Accessibility Parking Permit.

RENTAL OF WHEELCHAIRS, STROLLERS AND STORAGE SPACE FOR BULKY ITEMS

If you require a wheelchair or stroller, limited quantities are available for rental on a first-come, first-served basis. Storage space for bulky items is also available. The rental facility is located just inside the main entrance turnstiles of the theme park. A non-refundable rental fee will be applicable. If additional assistance is needed, please ask any of our Universal Studios Singapore Team Members.

LOCKERS

Each ride has unique loose-article restrictions. Please see a Team Member at each ride for more information. Lockers are available at the entrance of the following attractions (additional fees may apply):

- Battlestar Galactica: Human vs Cylon
- Revenge of the Mummy
- Jurassic Park Rapids Adventure

RESTROOMS

All restrooms within the theme park have facilities that are accessible for Guests using wheelchairs. Please check the park maps for specific locations.

Additionally, in each male and female restroom, there is a larger lavatory for Guests who may require additional space based on specific physical needs.

Baby changing tables are also located at all Guests restroom facilities throughout the park for the convenience of families visiting Universal Studios Singapore.

FIRST AID

First Aid is available within the park. If you require any assistance or have any questions, feel free to approach any Team Member.

GENERAL INFORMATION

FAMILY SERVICES

At Universal Studios Singapore, you'll find nursing facilities located in our Baby Care Centre at the front of the park. The Baby Care Centre has a private room for nursing mothers, a baby changing area, and facilities to prepare and warm formula.

CHILD SWAP

Families with a young child may take advantage of our child swap programme. This allows one member of a party to watch over the child while the others may queue for and ride the attractions, then swap places with the guardian so that they may enjoy the rides as well. Please ask any attraction team member or Guest Services for further details.

HEARING DISABILITIES

ASSISTIVE LISTENING

Many Universal Studios Singapore theme park queues are equipped with amplified audio for assistive listening. Additionally, assistive listening is available throughout the attraction experience at:

- Pantages Hollywood Theater
- Lights, Camera, Action! Hosted by Steven Spielberg
- WaterWorld
- Donkey LIVE
 - Shrek 4-D Adventure

Due to the size of some of the attractions, the Assistive Listening signal is only broadcast to a selected area within the venue. Please ask any Team Member for assistance at the attraction.

Most modern hearing aids will automatically pick up the broadcasted signal within these facilities.

If your hearing aid is unable to pick up the broadcasted signal, please approach Guest Services to loan out a set of assistive listening devices specially designed to pick up amplified signals within the above listed attractions.

CAPTIONING

For those queues with entertainment material presented on television monitors, selected monitors will display captioned content in English.

For all television monitors displaying safety-related material, all content will be captioned in both English and Simplified Chinese.

HEARING DISABILITIES

CAPTIONING

Captioning is also available at the following attractions:

- Lights, Camera, Action! Hosted by Steven Spielberg (pre-show in Simplified Chinese)
- Shrek 4-D Adventure (both the pre-show and main theatre in English)
- Despicable Me Minion Mayhem (pre-show and pre-load area in English and Simplified Chinese)

Please ask any Team Member at these attractions if you require assistance.

VISION DISABILITIES

SERVICE ANIMALS

Service animals must remain on a leash or a harness and under the control of their handler at all times. In order to assist the owner in making an informed decision about their service animal's safety, each attraction has its own specific entry/boarding requirements

To ensure safety of the service animal, its tail (or other appendages) must not extend beyond the floor of the ride vehicle. Please consult the listing for each attraction in this guide for more information. Guests may experience the following attractions with their service animal:

- Pantages Hollywood Theatre
- Sesame Street Spaghetti Space Chase
- Lights, Camera, Action! Hosted by Steven Spielberg
- Transformers The Ride: The Ultimate 3D Battle
- Treasure Hunters
- Waterworld
- Donkey LIVE
- Magic Potion Spin
- Shrek 4D
- Despicable Me Minion Mayhem
- Buggie Boogie

Portable kennels are available for your animal while you enjoy any attraction – even at attractions where an animal would be permitted to experience with its owner. Please contact a Team Member at any of the rides or shows for further assistance.

A walking area for your service animal is available near the entrance to WaterWorld, just across from the Guest restrooms.

GUESTS USING STANDARD WHEELCHAIRS

For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, many of our entertainment offerings have areas reserved for Guests with disabilities. These areas are clearly marked with the International Symbol of Accessibility.

At most of our attractions, the queue experience is an important part of the attraction's story telling experience. As a result, we have a select entrance at all of the attractions accessible to Guests using standard wheelchairs.

There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. In all cases, if you are capable of transferring to the seat of the ride vehicle (either by yourself or with the assistance of another person in your party), you may do so.

Additionally, certain attractions are capable of allowing Guests to remain in their standard wheelchairs throughout:

- Pantages Hollywood Theater
- Lights, Camera, Action! Hosted by Steven Spielberg
- WaterWorld
- Donkey LIVE
- Shrek 4-D Adventure
- Despicable Me Minion Mayhem
- Buggie Boogie

Due to the unique nature of the vehicles at several attractions, specific vehicles and seats have been designed to accommodate Guests transferring from a wheelchair. These attractions include:

- Sesame Street Spaghetti Space Chase
- Accelerator
- Battlestar Galactica: CYLON
- Battlestar Galactica: HUMAN
- Revenge of the Mummy
- Treasure Hunters
- Dino-Soarin'
- Magic Potion Spin
- Enchanted Airways
- Puss In Boots' Giant Journey
- Silly Swirly
- Despicable Me Minion Mayhem

GUESTS USING MOTORISED WHEELCHAIR AND ELECTRIC CONVENIENCE VEHICLES (ECVS)

We apologise, but none of the ride vehicles or attraction queues at Universal Studios Singapore are designed to accommodate Electric Convenience Vehicles (ECVs) or motorised wheelchairs. Guests may transfer from their ECV or motorised wheelchair into a standard wheelchair that can be provided at each location.

GUESTS USING OXYGEN TANKS

We apologise, but due to the dramatic movement of the ride vehicles and certain special effects, oxygen tanks are not permitted inside or on board Universal Studios Singapore attractions with the exception of:

- Pantages Hollywood Theater
- WaterWorld
- Donkey LIVE
- Shrek 4-D Adventure (stationary seating only)
- Despicable Me Minion Mayhem (stationary seating only)

GUESTS WITH MISSING LIMBS OR PROSTHESIS

Guests must remove prosthetic limbs before riding to prevent hazards or loss due to ride forces:

- Battlestar Galactica: CYLON
- Battlestar Galactica: HUMAN
- Canopy Flyer

Guests must secure prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces/experience:

- Jurassic Park Rapids Adventure
- Revenge of the Mummy
- Enchanted Airways
- Puss In Boots' Giant Journey
- Transformers The Ride: The Ultimate 3D Battle
- Ready, Set, Rescue!

Any rider with prosthetic arms or hands will be required to secure the limb satisfactorily and grasp the ride restraint. If you have any questions, please ask a Team Member or visit Guest Services.

All rides require Guests to continuously grasp the restraint or grab bar with at least one upper extremity and independently maintain yourself in an upright position while seated for the duration of the ride.

The following attractions have specific boarding requirements for riders missing one or more lower limbs and/or partial lower limbs:

- Battlestar Galactica: CYLON
- Battlestar Galactica: HUMAN
- Revenge of the Mummy
- Enchanted Airways
- Canopy Flyer
- Sesame Street Spaghetti Space Chase
- Puss In Boots' Giant Journey
- Transformers The Ride: The Ultimate 3D Battle
- Silly Swirly
- Ready, Set, Rescue!

Please ask an attraction Team Member for specific information.

EXPLANATION OF TERMS

All of the attractions at Universal Studios Singapore incorporate safety systems designed to accommodate people of average physical stature and body proportion. Therefore, certain restrictions may apply for some Guests at each attraction based on the nature and dynamics of the experience. This includes restrictions based on body shape or size, health, medical conditions, or other physical conditions which would be aggravated by the experience. Our primary consideration is the ability of each person to endure the dynamics of each attraction without risk of injury to themselves or others.

We have used a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing each attraction.

The attraction information in this guide will be presented in the following categories:

ATTRACTION DESCRIPTION

This section outlines the specific ride vehicle movements and show effects to be expected during the attraction.

IMPORTANT ACCESS INFORMATION

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

There are some fundamental requirements which may differ slightly from attraction to attraction. All variations of these requirements are in the following section titled "To Ride/Climb, You Should be Able To" along with detailed explanations.

GUESTS WITH SERVICE ANIMALS

This section outlines the level of accommodation and other special instructions for those Guests accompanied by service animals.

It is important to understand this information fully before experiencing each attraction. Consult with any attraction Team Member to clarify issues or questions that you may have.

INFORMATION FOR GUESTS USING WHEELCHAIRS

This section outlines the level of accommodation and other special instructions for Guests using wheelchairs.

It is important to understand this information fully before experiencing each attraction. Consult with any attraction Team Member to clarify issues or questions that you may have.

TO RIDE/CLIMB, YOU SHOULD BE ABLE TO:

CONTINUOUSLY GRASP THE CLIMBING HOLDS WITH AT LEAST TWO UPPER AND ONE LOWER EXTREMITY

EXPLANATION: The rider must independently maintain an upright position while climbing and be able to pull their body, using their legs and arms, up a vertical climbing surface.

INDEPENDENTLY MAINTAIN YOURSELF IN AN UPRIGHT POSITION WHILE SEATED

EXPLANATION: The rider must have the body and spinal control to sit upright without the aid of other people or devices and be able to maintain the proper riding posture even during bumping or other characteristic movements throughout the duration of the ride.

ABSORB SUDDEN AND DRAMATIC MOVEMENTS INCLUDING SPINNING AND TURNING OR THOSE SIMILAR TO A ROLLER COASTER

EXPLANATION: The rider must have sufficient awareness of the nature of the ride and the ability to sit upright, hold on to the restraint mechanism, and brace themselves during the dynamic motion of the ride.

POSSESS SUFFICIENT UPPER BODY STRENGTH TO KEEP YOUR HEAD AGAINST THE HEADREST DURING EXTREME UPWARD ACCELERATION

EXPLANATION: The rider must have sufficient muscle control to support their head, neck, and upper torso in a standard, forward-looking position during the movement of the ride vehicle.

DESCRIPTIONS AND RESTRICTIONS

There are a few general conditions which apply to all attractions:

RIDE INFORMATION

For your safety and the safety of others, always face forward, keeping your hands and feet inside the ride vehicle at all times.

Remain seated until the ride comes to a complete stop and you receive instruction to exit the vehicle.

FOR YOUR SAFETY

Shoes and shirts must be worn at all times. Read all health and safety requirements for each attraction as they are not all the same. You know your physical conditions and limitations; Universal Studios Singapore does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre existing condition of any kind, do not experience the attraction.

LOST ITEMS

Never attempt to recover a lost item while riding. Notify an Attractions Attendant for assistance and we will do everything we can to recover your property.

LOOSE AND FREE FLOWING ARTICLES

Loose articles such as cell phones, photography devices, umbrellas and keys are prohibited at most attractions and should be left with a non-rider or secured in a locker.

In addition, items that could potentially extend out of the ride vehicle, either before or during the ride experience, should be properly secured before riding excessively long hair, long and flowing articles of clothing, and/or accessories must be removed, tucked in, or tied back.

EVACUATIONS

If an evacuation of an attraction or venue is required, Guests may be required to navigate stairs, narrow walkways, or ladders. Please have a member of your party assist you, or wait in the ride vehicle for assistance.

CASTS OR BRACES

Guests with a cast or a brace on one or more limbs will not be permitted to go on rides where the cast or brace may present a hazard to the Guests or others. If in doubt about your ability to safely experience an attraction, please consult with an attraction Team Member or Guest Services for further information.

DESCRIPTIONS AND RESTRICTIONS

ACCOMPANIED BY A SUPERVISING COMPANION

With the exception of Magic Potion Spin, most attractions at Universal Studios Singapore require children who meet the boarding requirements but are under 122cm in height to be accompanied by a Supervising Companion throughout the experience.

The Supervising Companion must be 14 years of age or older and meet all posted attraction ridership requirements. Children must also be able to sit upright unassisted on all attractions.

MAGIC POTION SPIN: SAFE RIDERSHIP REQUIREMENT

At the Magic Potion Spin inside Fairy Godmother's Potion Shop, children under 110cm must be accompanied by a Supervising Companion.

HAND-HELD INFANTS ARE NOT PERMITTED

Some attractions at Universal Studios Singapore are not able to accommodate hand-held infants. This is for the safety of our youngest park visitors.

- Young children must be able to walk to and from the ride vehicle seats without assistance
- Children must have the body and spinal control to sit upright and maintain the proper riding posture without the aid of other people or devices

Young children who cannot meet either of these requirements are considered hand-held infants.

ATTRACTION INFORMATION SYMBOL DESCRIPTIONS

Attraction Warning Signs can be found at the entrance of each attraction to help determine the suitability for Guests based on their abilities. You will see the following symbols used throughout the Attraction Information Section and our Attraction Warning Signs.



Attraction is not allowed for Guests with back, neck or similar physical conditions.



Attraction is not allowed for Guests with a history of heart conditions or abnormal blood pressure.



Expectant mothers are not allowed on this attraction.



Attraction is not recommended for Guests susceptible to motion sickness or dizziness.



Attraction is not recommended for Guests who have medical sensitivity to strobe effects.



Attraction is not recommended for Guests who have medical sensitivity to fog effects.



Attraction is not recommended for Guests who are susceptible to fear of heights.



or



Attraction is not allowed for Guests with recent surgery or other conditions that may be aggravated by this ride.

ATTRACTION INFORMATION SYMBOL DESCRIPTIONS



Attraction is not recommended for Guests who have fear of enclosed spaces.



Guests must secure prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces.



Guests must remove prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Attraction is not recommended for those wearing casts. Specific attractions may not permit riders with casts to board – see specific attraction information for details.



Hand-held infants are not permitted on the attraction.



Audio available for portions of the attraction through assistive listening devices.



Captioning is available at this attraction. Please ask a Team Member for assistance.



Attraction/ride vehicle can accommodate service animals.



Attraction/ride vehicle not accessible for service animals. Service animal kennel available upon request.



Guests using standard or motorised wheelchairs or Electric Convenience Vehicles (ECVs) must transfer to the ride vehicle's seating.

ATTRACTION INFORMATION SYMBOL DESCRIPTIONS



Guests may remain in their standard wheelchair throughout the attraction experience.



Guests may remain in their Electric Convenience Vehicle (ECV) or electric wheelchair throughout the attraction experience.



Guests must transfer to a standard wheelchair in order to experience the attraction.



Guests must be of this height to experience this attraction.



Guests within this range of height must be accompanied by a Supervising Companion.



Children must be accompanied by a Supervising Companion.



To avoid serious injury: remain seated at all times keeping hands and feet inside the vehicle. Children are to be supervised.



For your safety, and the safety of all Guests and Team Members, photography and video recording are not permitted in this attraction.

PANTAGES HOLLYWOOD THEATER

This spectacular musical stage show features special effects involving loud music, sudden and intense sound effects, strobe and other lighting effects.

IMPORTANT ACCESS INFORMATION



GUESTS WITH SERVICE ANIMALS:

This theatrical musical show has adequate floor space throughout. There are loud explosion noises, pyrotechnics, and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This theatre has reserved viewing areas for Guests with disabilities who wish to remain in their standard wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

NEW YORK

SESAME STREET SPAGHETTI SPACE CHASE

This ride is suspended and simulates a space flight to a faraway planet. The movement of the vehicle includes sudden tilting and acceleration.

IMPORTANT ACCESS INFORMATION



Children between 92cm and 122cm must be accompanied by a Supervising Companion.

The ride vehicle and restraints may not accommodate Guests with certain body shapes and size.

This ride employs a moving sidewalk to assist Guests with boarding and disembarking the ride vehicle.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; and independently maintain yourself in an upright position while seated throughout the duration of the ride. Riders must be able to transition between stationary platforms and moving platforms while boarding and disembarking the ride vehicle. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal to adequate floor space. There are minimum side barriers for containment. The vehicle moves on an elevated track over animated show scenes and has moderate changes in speed and elevation. There are animated figures, lighting effects, and loud noises.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist guests in transferring from a standard wheelchair. Please see an attraction Team Member for further information.

NEW YORK

LIGHTS, CAMERA, ACTION! HOSTED BY STEVEN SPIELBERG

This attraction is a thrilling experience of witnessing motion picture special effects come to life. Guests experience a Category 5 hurricane hitting the New York City harbour. There will be loud noises and intense effects that produce fire, wind, and water that may be too intense for young children.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a Supervising Companion.

Special fog and strobe effects are utilised which could aggravate certain medical conditions. Additionally, this attraction employs intense fire effects.

Captioning is available at pre-show area. Guests who are hearing impaired should notify a Team Member upon arrival.

Stationary viewing is available.

GUESTS WITH SERVICE ANIMALS:

This walk-through attraction has adequate floor space throughout. There are loud explosion noises, large flame effects, substantial wind effects, fog effects, and water effects in close proximity to the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has reserved viewing areas for Guests with disabilities who wish to remain in their standard wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

NEW YORK

READY, SET, RESCUE!

This attraction is a gamified wall-climbing experience, through mission-driven challenges and special effects.

IMPORTANT ACCESS INFORMATION



Children must be 5 years and above to participate.

The permitted weight range for each climber is between 20kg to 120kg.

Prosthetic limbs must be secured to prevent hazards or loss during the experience. Please see an attendant for further information.

The climbing gears may not accommodate Guests with certain body shape and size.

TO CLIMB, YOU SHOULD BE ABLE TO:

Continuously grasp the climbing holds with at least two upper and one lower extremity; independently maintain yourself in an upright position while climbing and be able to pull yourself, using your legs and arms, up a vertical climbing surface.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



Guests using standard or motorised wheelchairs or Electric Convenience Vehicles (ECVs) must transfer to the climbing gears and climbing wall.

ACCELERATOR

This attraction seats riders in round “pods” and subjects them to sudden acceleration, turning, and spinning.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a Supervising Companion.

Hand-held infants are not permitted.

Due to the centrifugal force produced by the spinning pods, individuals with difficulty maintaining an upright sitting position should not ride this attraction.

Special lighting effects which could aggravate certain medical condition are used at this attraction. These effects may be especially intense at night.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the vehicle’s central grab bar with at least one upper extremity, independently maintain yourself in an upright position while seated and absorb sudden and dramatic movements including spinning and turning throughout the duration of the ride.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



The attraction has a ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

BATTLESTAR GALACTICA: CYLON

This attraction is a high-speed turbulent roller coaster ride that includes sudden and dramatic acceleration, climbing, lifting and dropping. Riders will be turned completely upside-down several times.

Guests should be in good physical health to experience this attraction.

IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in front of the attraction entrance to assist Guests in determining their ability to ride.

All loose articles, including bags, cameras and video equipment must be stowed in the lockers provided or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the shoulder restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements of a roller coaster throughout the duration of the ride. When seated, both natural legs must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:

This attraction has a ride vehicle seat specially designed to



better assist Guests in transferring from a standard wheelchair. Please see an attraction Team Member for further information.

BATTLESTAR GALACTICA: HUMAN

This attraction is a high-speed turbulent roller coaster ride that includes sudden and dramatic acceleration, climbing, lifting and dropping.

Guests should be in good physical health to experience this attraction.

IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in front of the attraction entrance to assist Guests in determining their ability to ride.

All loose articles, including bags, cameras and video equipment must be stowed in the lockers provided or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the shoulder restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements of a roller coaster throughout the duration of the ride. When seated, both natural legs must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:

This attraction has a ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair. Please see an attraction Team Member for further information.



SCI-FI CITY

TRANSFORMERS THE RIDE: THE ULTIMATE 3D BATTLE

This ride takes place on a high-speed robotic vehicle trying to escape destruction by giant alien robots. The ride vehicle will suddenly and dramatically accelerate, stop, turn, spin, climb, and drop. The movement of the vehicle includes strong tilting and jarring actions.

Guests prone to motion sickness, dizziness, or giddiness should not ride!

IMPORTANT ACCESS INFORMATION



Children between 102cm to 122cm in height must be accompanied by a Supervising Companion.

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

Attraction is not recommended for Guests who have fear of enclosed spaces.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements similar to a roller coaster throughout the duration of the ride. When seated, leg(s) must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises and overhead wind and water effects.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



Guests using standard or motorized wheelchairs or Electric Convenience Vehicles (ECVs). Please see an attraction Team Member for further information.

ANCIENT EGYPT

REVENGE OF THE MUMMY

This is a high speed turbulent ride that includes sudden and dramatic acceleration, climbing, tilting, dropping, and backwards motion. Intense special effects used including fog, strobe lighting, and fire, may aggravate certain medical conditions.

Guest should be in good physical health to experience this attraction.

IMPORTANT ACCESS INFORMATION



122cm

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

All loose articles, including bags, cameras and video equipment must be stowed in the lockers provided or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements of a roller coaster throughout the duration of the ride. When seated, both legs must extend from underneath the closed restraint and at least one natural leg must fit underneath the shin guard.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair. Please see an attraction Team Member for further information.

ANCIENT EGYPT

TREASURE HUNTERS

This ride simulates roadway driving. The movement of the car includes moderate acceleration and elevation changes.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a Supervising Companion.

Hand-held infants are not permitted.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the grab bar with at least one upper extremity and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal to adequate floor space. There are minimum side barriers for containment. The vehicle moves on an elevated track over the water and has moderate changes in speed and elevation. There are animated figures and some loud noises.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair. Please see an attraction Team Member for further information.

THE LOST WORLD

CANOPY FLYER

This glider-style roller coaster ride includes climbing, side-to-side swinging, and sudden acceleration.

IMPORTANT ACCESS INFORMATION



Children between 92cm to 122cm in height must be accompanied by a Supervising Companion.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

The ride vehicle and restraints may not accommodate people due to their body shape or size.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, both natural legs must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:

This attraction has ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.



THE LOST WORLD

DINO-SOARIN'

This is a circular motion gondola ride. Up and down movement is controlled by the rider.

IMPORTANT ACCESS INFORMATION



Children under 122cm must be accompanied by a Supervising Companion.

Hand-held infants are not permitted.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the grab bar with at least one upper extremity and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

THE LOST WORLD

JURASSIC PARK RAPIDS ADVENTURE

This ride is a water journey in a circular raft. The raft will suddenly accelerate, turn and drop. The movement of the raft is very dynamic and includes sudden tilting and jarring actions. Riders will get wet, possibly soaked.

IMPORTANT ACCESS INFORMATION



Children between 107cm to 122cm in height must be accompanied by a Supervising Companion.

This ride employs a vertical lift system that riders with certain medical conditions may find claustrophobic.

The ride vehicle and restraints may not accommodate certain people due to their body shape or size.

TO RIDE YOU SHOULD BE ABLE TO:

Continuously grasp the grab bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements. When seated, leg(s) must protrude from underneath the ride restraint and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

THE LOST WORLD

WATERWORLD

Witness death-defying stunts, awesome explosions and thrills at this sensational 'live' water show. This theatrical presentation involves sudden and intense sound effects, loud explosions, large flame effects, and performers in close proximity to the audience.

IMPORTANT ACCESS INFORMATION



The theatrical special effects involve sudden and intense sound effects, pyrotechnics, and fire effects which could aggravate certain medical conditions.

Due to the intense nature of this show, parental guidance is advised.

GUESTS WITH SERVICE ANIMALS:

This stadium-seating stunt show has adequate floor space throughout. There are loud explosion noises, pyrotechnics, and performers in close proximity to the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This stadium has reserved viewing area for Guests with disabilities who wish to remain in their standard wheelchair or electric convenience vehicle (ECV). Please see an attraction Team Member for assistance.

DONKEY LIVE

This musical show offers children of all ages the opportunity to meet the wise-cracking Donkey. The theatrical special effects involve loud music, sudden and intense sound effects, and other lighting effects.

IMPORTANT ACCESS INFORMATION



GUESTS WITH SERVICE ANIMALS:

This theatrical musical show has adequate floor space throughout. There is a performer who may interact with the audience.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This theatre has reserved viewing areas for Guests with disabilities who wish to remain in their standard wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for assistance.

FAR FAR AWAY

MAGIC POTION SPIN

This attraction is a circular motion gondola ferris wheel designed for young guests. The gondolas are fully enclosed and seat up to 4 children, 2 adults, or 2 children and 1 adult.

IMPORTANT ACCESS INFORMATION



110cm

The maximum weight limit per gondola is 200kg.

The ride vehicle and restraints may not accommodate certain people due to their body shape or size.

Children under 110cm must be accompanied by a Supervising Companion.

Hand-held infants are not permitted.

Attraction is not recommended for Guests who have fear of enclosed spaces.

TO RIDE, YOU SHOULD BE ABLE TO:

Independently maintain yourself in an upright position while seated throughout the duration of the ride.

GUESTS WITH SERVICE ANIMALS:

The vehicle has minimal floor space. The gondola is fully enclosed for containment. The vehicle moves on a wheel to an elevated position high above the interior of the Fairy Godmother's Potion Shop™.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

FAR FAR AWAY

SHREK 4-D ADVENTURE

This is a 4-D movie presented in theatre-style seating. The presentation involves strobe lights and other localised effects. The seats feature tilting and jarring movements coordinated with dramatic action-packed events of the movie.

IMPORTANT ACCESS INFORMATION



122cm

Children under 122cm must be accompanied by a Supervising Companion.

This 4-D adventure involves loud noises, strobe effects, and sudden movement which could aggravate certain medical conditions.

Captioning is available along the upper portion of this attraction's pre-show, and at selected seats in the main theatre. Guests who are hearing-impaired should notify a Team Member upon arrival.

Stationary seating is available.

GUESTS WITH SERVICE ANIMALS:

This theatrical show has adequate floor space throughout. There are loud explosion noises and music used during the show.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This theatre has reserved viewing areas for our Guests with disabilities who wish to remain in their standard wheelchair or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for assistance.

FAR FAR AWAY

ENCHANTED AIRWAYS

This is a high-speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping.

IMPORTANT ACCESS INFORMATION



Children between 92cm to 122cm in height must be accompanied by Supervising Companion.

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated throughout the duration of the ride. Riders must take a small step into the vehicle compartment, either independently or with assistance from your companion. When seated, both legs must extend from underneath the closed restraint and at least one natural leg must fit underneath the shin guard.

INFORMATION FOR GUESTS USING WHEELCHAIRS:

This attraction has a ride vehicle seat specially designed to



better assist guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction team member for further information.

FAR FAR AWAY

PUSS IN BOOTS' GIANT JOURNEY

This glider-style overhead roller coaster ride includes sudden acceleration, climbing, tilting, and dropping.

IMPORTANT ACCESS INFORMATION



Children between 100cm to 122cm in height must be accompanied by a Supervising Companion.

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; and independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, both legs must extend from underneath the closed restraint and at least one natural leg must meet or exceed the edge of the seat.

INFORMATION FOR GUESTS USING WHEELCHAIRS:

This attraction has a ride vehicle seat specially designed to



better assist Guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

MINION LAND

DESPICABLE ME MINION MAYHEM

This ride simulates the action of a high speed aerial chase. The ride vehicle will suddenly and dramatically accelerate, climb, stop and dive. The movement of the vehicle includes sudden tilting and jarring actions.

IMPORTANT ACCESS INFORMATION



Children between 102cm to 122cm in height must be accompanied by a Supervising Companion.

Stationary seating is available. Guests under 102cm must experience this attraction from stationary seating.

This ride employs safety restraints which may not accommodate certain people due to their body shape or size.

Captioning is available at pre-show and pre-load area. Guests who are hearing-impaired should notify a Team Member upon arrival.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, leg(s) must protrude from underneath the ride restraint and meet or exceed the edge of the seat and form a lap.

DESPICABLE ME MINION MAYHEM

GUESTS WITH SERVICES ANIMALS:

The vehicle has minimal to adequate floor space. There are no side barriers for containment. This attraction also has stationary seating which has adequate floor space. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has reserved viewing areas for our Guests with disabilities who wish to remain in their standard wheelchair.



This attraction has a ride vehicle seat specially designed to better assist Guests in transferring from a standard wheelchair. Please see an attraction Team Member for further information.

MINION LAND

SILLY SWIRLY

This ride includes circular motion and up-down movement.

IMPORTANT ACCESS INFORMATION



Children between 92cm to 122cm in height must be accompanied by Supervising Companion.

Hand-held infants not permitted.

All loose articles, including bags, cameras and video equipment must be secured or left with a non-rider outside the attraction.

TO RIDE, YOU SHOULD BE ABLE TO:

Independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, both legs must exceed the edge of the seat and form a lap.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a ride vehicle specially designed to better assist Guests in transferring from a standard wheelchair, motorised wheelchair, or Electric Convenience Vehicle (ECV). Please see an attraction Team Member for further information.

MINION LAND

BUGGIE BOOGIE

This is a carousel featuring Space Bugs.

IMPORTANT ACCESS INFORMATION



122cm

Children under 122cm in height must be accompanied by a Supervising Companion.

Stationary seating is available. Hand-held infants may experience this attraction from stationary seating.

TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the grab pole with at least one upper extremity; independently maintain yourself in an upright position while seated throughout the duration of the ride. When seated, one upper extremity with both legs form a saddle posture.

GUESTS WITH SERVICES ANIMALS:

The vehicle has minimal to adequate floor space. There are no side barriers for containment. This attraction also has stationary seating which has adequate floor space. A portable kennel is available upon request.

INFORMATION FOR GUESTS USING WHEELCHAIRS:



This attraction has a chariot vehicle, specially designed to allow a Guest to remain in a standard wheelchair throughout the ride. Please see an attraction Team Member for further information.

HEIGHT & WEIGHT REQUIREMENTS

	Minimum Height Requirement	Requires a Supervising Companion for Children
Sesame Street Spaghetti Space Chase	92cm	92-122cm
Light, Camera, Action! Hosted by Steven Spielberg	—	< 122cm
TRANSFORMERS The Ride: The Ultimate 3D Battle	102cm	102-122cm
Accelerator	—	< 122cm
Battlestar Galactica: Cylon	125cm	—
Battlestar Galactica: Human	125cm	—
Revenge of the Mummy	122cm	—
Treasure Hunters	—	< 122cm
Jurassic Park Rapids Adventure	107cm	107-122cm
Dino-Soarin’	—	< 122cm
Canopy Flyer	92cm	92-122cm
Puss In Boots’ Giant Journey	100cm	100-122cm
Shrek 4-D Adventure	—	< 122cm
Enchanted Airways	92cm	92-122cm
Magic Potion Spin	—	< 110cm
Despicable Me Minion Mayhem	102cm	102-122cm
*Guest under 102cm may experience this attraction from a stationary seating.		
Silly Swirly	92cm	92-122cm
Buggie Boogie	—	< 122cm

	Minimum Weight Limit	Maximum Weight Limit
Ready, Set, Rescue!	20kg	120kg
*Minimum 5 years old		

PARTICIPATE RESPONSIBLY
FAILURE TO FOLLOW POSTED GUIDELINES MAY RESULT
IN SERIOUS INJURY OR EXPULSION FROM THE PARK

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