

## press release

### **Resorts World Sentosa takes home three trophies at Singapore Experience Awards 2013 *RWS recognised for excellence in leisure and dining***

**SINGAPORE, 22 October 2013**– Resorts World Sentosa came out tops in three categories at the Singapore Experience Awards 2013, two more than last year. Organised by the Singapore Tourism Board, the annual awards recognise leaders in the spirit of experience delivery, be it through leveraging Singapore’s historical assets and heritage to create meaningful experiences, using technology and innovation to meet their customers’ needs, or simply going that extra mile in completely personalising their customers’ experience.

A two-time winner in the **Best Dining Experience** category, [L’Atelier de Joel Robuchon](#) stands out for its unique dining concept where chefs experiment, and work on new creations and ideas reflective of the locale. Drawing inspiration from the simplicity of Japanese cuisine and the vibrancy of Spanish tapas bars, diners get to enjoy a relaxed lunch or dinner, or a full fine-dining experience with a degustation menu while watching the chefs create, prepare and cook innovative dishes right before them and in return, the chefs have the pleasure of watching guests enjoy their meals.

Lorenz Hoja, Chef de Cuisine, said: “It’s an honour to win this award for the second consecutive year. L’Atelier is a global Micheline-star name that is proud to have made Singapore home. This award makes us very happy and most of all, we hope all Singaporeans will now come and try us out.”

Resorts World Sentosa also took home two awards in the **Customer Service** category – **Retail** and **Visitor Attraction**. **Ms Lim Miao Ling**, age 30, from *That’s A Wrap Store* at Universal Studios Singapore said: “I always try to ensure guests leave the store smiling, that’s what keeps me going. I definitely did not expect to win this award, now I am even more driven to create more excellent customer service moments.”

**Ms Grace Christine M. Jamuna Rani**, age 50, a VIP Tour Guide for Universal Studios Singapore, who won the award for Visitor Attraction said: “I am honored, privileged and thankful to have won this service excellence award. Having my efforts recognised at this age is a great encouragement.”

– End –

## ABOUT RESORTS WORLD SENTOSA

Resorts World Sentosa (RWS), Asia's ultimate destination resort, is located on Singapore's resort island of Sentosa. Spanning 49 hectares, the resort opened in January 2010 and welcomed over 45 million visitors in its first three years of opening. RWS is home to two mega attractions - the region's first-and-only Universal Studios theme park and the Marine Life Park, which comprises the world's largest S.E.A. Aquarium and the Adventure Cove Waterpark - as well as a Maritime Experiential Museum, a casino, luxurious accommodation in six unique hotels, the Resorts World Convention Centre, celebrity chef restaurants, an award-winning destination spa and specialty retail outlets. The resort also offers world-class entertainment, from original resident productions to concerts and public shows such as the Crane Dance and the Lake of Dreams. Resorts World Sentosa was named "Best Integrated Resort" in 2011, 2012 and 2013 at the TTG Travel Awards which recognises the best of Asia-Pacific's travel industry.

Resorts World Sentosa is wholly owned by Genting Singapore, a company of the Genting Group. For more information, please visit [www.rwsentosa.com](http://www.rwsentosa.com).

Facebook: <https://www.facebook.com/ResortsWorldatSentosa>

Twitter: <https://twitter.com/rwsentosa>

Blog (RWScoop): <http://www.rwsentosablog.com/>

Marine Life Park Blog: <http://mlp.rwsentosablog.com/>

Instagram: <https://www.instagram.com/rwsentosa>

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Recipient of the **Best Dining Experience** award at Singapore Experience Awards 2013

Lorenz Hoja, Chef de Cuisine  
*L'Atelier de Joel Robuchon*



Recipient of the **Customer Service – Retail** award at Singapore Experience Awards 2013

Ms Lim Miao Ling  
*That's A Wrap Store, Universal Studios Singapore*



Recipient of the **Customer Service – Visitor Attraction** award at Singapore Experience Awards 2013

Grace Christine M. Jamuna Rani  
 VIP Tour Guide, Universal Studios Singapore



Recipients of the Singapore Experience Awards 2013 from Resorts World Sentosa

(L – R) Recipient of the **Customer Service – Retail** award, Ms Lim Miao Ling, *That's A Wrap Store*, Universal Studios Singapore. Recipient of the **Best Dining Experience** award, Lorenz Hoja, Chef de Cuisine, *L'Atelier de Joel Robuchon*. Recipient of the **Customer Service – Visitor Attraction** award, Grace Christine M. Jamuna Rani, VIP Tour Guide, Universal Studios Singapore.